

AlfombrasTK

RETURNS POLICY

PLEASE COMPLETE AND INCLUDE IN YOUR PACKAGE WITH A COPY OF THE DELIVERY NOTE/INVOICE

ORDER NUMBER # _____

CUSTOMER DETAILS:

NAME/LASTNAME _____

E-MAIL _____

CITY/COUNTRY _____

POST CODE _____

*Please help us, providing the reason for your ex-change/return:

We stand by our merchandise 100% and we will accept returns on any unused and unwashed item within 14 days of purchase.

Once we receive the original item(s), you will receive a credit in the amount paid (excluding any shipping costs). Please allow 10 days for AlfombrasTK to refund your credit card upon receipt.

For your protection, we recommend you return all items via a traceable carrier.

AlfombrasTK is not responsible for packages not received if a tracking number is not provided. Returns and exchanges must be returned prepaid; we cannot accept C.O.D. deliveries.

RETURNS ADDRESS:

TEKLASSIC

C/Núñez de Balboa 81, Madrid 28006, SPAIN

For any questions please contact online@alfombrastk.com

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